

Terms and Conditions

1. Drivers

Drivers must be:

- Aged between 25 and 70
- Have held a full driving licence for at least 3 years
- Have unendorsed licences (except for minor speeding or parking offences)

Terms:

- All named drivers must have their driver's licences present at the time of motorhome pick up
- Drivers will be personally liable for all legal penalties (e.g., parking tickets, speeding fines, etc) which are incurred during the period of hire
- Maximum of 3 drivers per hire
- Drivers must produce 2 additional means of identification (e.g., passport, utility bill, credit card)

2. Insurance and breakdown cover

Fully comprehensive Motorhome insurance is provided by Aberdeenshire Motorhome Hire. The hirer is responsible for the insurance excess of £1000. In the event of any damage to either the motorhome or third-party property, the hirer will be liable for the first £1000. The hirer will also be fully liable for the replacement or repair of windows or tyre damage.

Full UK/EU breakdown cover is provided.

In the event motorhome needs to be recovered, due to driver error and causing the motorhome to go into 'limp mode', the hirer will be responsible for the cost of code investigations and reset/repair. A list of codes and explanations will be provided to the hirer as evidence, from a Fiat authorised garage.

<https://www.carwow.co.uk/guides/running/what-is-limp-mode#gref>

Common faults include, ignoring warning lights for AdBlue and oil. If the AdBlue warning light comes on, you must fill the tank completely or the light will not reset. The motorhome will always be handed over the hirer with a full tank of AdBlue and correct oil levels.

Call : 07513 879885

Email : info@aberdeenshiremotorhomehire.com

Visit : www.aberdeenshiremotorhomehire.com

3. Personal Property

We would highly recommend you arrange your own travel insurance as this is **not** included in the Motorhome Insurance provided. Aberdeenshire Motorhome Hire do not accept responsibility for personal belongings.

4. Security Deposit

A security deposit of £1000 is due 7 days before the day of collection. This security deposit will be refunded in full subject to the motorhome being returned in a clean, undamaged, and complete condition. The toilet and grey water should be empty and clean, or a £50 fee will be charged for each. The motorhome will be thoroughly inspected on return with the hirer present.

The deposit will be cancelled within 7/10 days. **Please note that depending on your own bank, it may take up to 30 days for the transaction to show as cleared.**

We can take pre-authorised payments via card machine, in person or over the phone

5. Cancellation Charges

If you/we are unable to rearrange your dates, the below charges will be incurred -

- Up to 8 weeks = Non-refundable booking deposit - £250
- 4 to 6 weeks = 75% of total hire (including any extras)
- 0 to 4 weeks or No show = 100% of total hire charge (including any extras)

6. Payment

We request a £250 non-refundable booking deposit to secure your hire.

Availability is on a request and confirm basis. Once we have confirmed your dates and have received your booking deposit, your reservation is confirmed.

Settlement is required 4 weeks prior to your departure date. We will send out an invoice prior to this.

Aberdeenshire Motorhome Hire reserves the right to cancel the booking if payment is not received by 4 weeks prior to departure date.

For last minute bookings (less than 4 weeks prior to departure) the full hire price is payable on your booking.

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7. Collection and Returns

Please allow 1 hour for the hand over, to show you the ins and outs of the motorhome and the completion of the documentation. Please allow for same on your return.

The motorhome is available to be collected from 3pm on the day of departure and should be returned **no later than 11am** on the last day of hire.

There will be a penalty charge of £50 per hour for late delivery of the motorhome. The hirer will not be covered by our insurance. Please contact us immediately if you believe you will be delayed.

8. Fuel/Oil/Gas/Tyres

The motorhome will be supplied to you with a full tank of **diesel**. Please ensure that is returned full. There is unlimited mileage. Basic maintenance checks will be carried out prior to pick up. We will ensure that AdBlue, oil and water levels are correct, and tyres are at the right pressures. The hirer is responsible for repair of punctured and damaged tyres.

The motorhome is supplied with 2 bottles of gas with at least one full. The cost of any subsequent refills, during the hire period, are the responsibility of the hirer. We now use refillable LPG bottles. Please follow the instructions carefully given at the stations, as any damage to the motorhome could result in a costly charge.

Locations of LPG filling stations can be found at –

<https://www.autogas.app/>

<https://www.filllpg.co.uk/>

<https://www.drivelpg.co.uk/>

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9. Extras

- Additional drivers £5 per day
- Sat Nav £10 per hire
- Gazebo £5 per day
- Wi-Fi £3 per day
- Double bedding pack (fitted) £10 per pack
- Single bedding pack (fitted) £7 per pack
- Towel pack (large bath towel & hand towel) £5 per person

10. Liability

If the motorhome or equipment fail due to our negligence which deprives you of complete use of the motorhome, we are liable to the refund of any rental charges for days lost. You are liable for any fines or costs through violation of traffic laws or regulations. The motorhome shall not be used for unlawful purposes at any time.

11. Pets

You are welcome to bring aboard 1 well behaved dog on your journey, at no extra cost. We do ask that they are kept off all beds and furniture and any muddy prints are cleaned up. If additional cleaning is required, there will be a charge of £50.

12. Smoking

Our motorhome is strictly non-smoking, including e-cigarettes. If there is any evidence of smoking, there will be a charge of £250.

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13. Additional charges

Extra charges that may be deducted from security deposit include:

- Refuelling - £20 plus cost of fuel
- Chemical toilet disposal - £50
- Grey water disposal - £50
- Extra cleaning - £50
- Damage - cost of repair
- Accident - £1000 to cover insurance excess
- Windscreen damage - cost of replacement
- Tyre damage - cost of replacement and associated costs
- Smoking - £250
- Late return charge - £50 per hour
- Loss of LPG filler cap - £50

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